PERSONAL INFORMATION

Andrea Magni

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Sex Male | Date of birth 08/07/1983 | Nationality Italian

JOB APPLIED FOR POSITION

TELECOMMUNICATION TECHNICAL LEAD (Codice offerta: IRC206053)

WORK EXPERIENCE

[Add separate entries for each experience. Start from the most recent.]

2015-11-01 to Now

Senior System Administrator / Unified Communication Manager / It Manager

E.F.S.A. European Food Safety Authority www.efsa.europa.eu (PARMA)

- Unified Communication Manager: Manage, organize and lead video conference Team and Poly-com infrastructure.
- Second level technological support by managing complex request, issues, analysis and solutions, considering the SLA timing defined by ITIL process.
- Collaborate with other IT departments to deliver IT Project (Analysis, Plan, Test, Production) following ITIL & SCRUM practices based on customers, business and stakeholders needs.
- VoIP Manager configuration and managing of IP telephony in Cisco CUCM and related configuration between the different system Polycom, Lync 2010 Infrastructure
- Lync 2010 Infrastructure Manager delivery IM, Web-Conference Service following the KPIs to ensure the best performance and ROI and reducing as much as possible manual tasks.
- Adobe Connect manage and configure adobe connect server during Plenaries meetings open to external world.
- Define IT strategy and propose technical solutions to gain efficiency and provide to stakeholders the best solutions, considering market needs and budget.
- Digital Signage System manage, configure and troubleshoot digital Signage System.
- Troubleshoot and monitor network environment WI-FI, LAN, Routing, Tmgproxy and draft a policy to manage the environment in the best possible way to ensure a high level of business continuity
- Manage and troubleshoot Smartboard and new Microsoft Surface Hub, all Meeting rooms equipment's used for the automatism KRAMER, CRESTON and video matrix.
- Collect data system in a pro-active way to prevent system's issues.

Business or sector Public Security

2015-08 to 2015-11

IT Technical Project Manager

GAMBRO a Baxter Company https://www.baxter.com (MODENA)

▪ Coordinate IT Project crossed by R&D business and IT Department over the Europe
▪ Review and approve all GxP procedure related from IT stand point and ensure that all changes are made following High Standard Level.
▪ Check and approve all requisite for Product and change related to that.
▪ Check and Manage all license related IT Product involved into R&D department
▪ Ensure that all KPI from third part are guaranteed in order to execute and respect time line inside each R&D project.
▪ Follow and implement allow documental flow in order to ensure that all GxP are executed properly.
▪ Implement all IT Policy for R&D and production.
▪ Improving software and all IT productive process
▪ Collect data system in a pro-active way to prevent system's issues.
▪ Budget Management for IT Project

Business or sector Health Care – Biomedical

2014-02 to 2014-09   **IT Manager**

Dassi Refriferation Technology - Pfannenberg Group https://www.pfannenberg.com/ (FIDENZA)

▪ IT ADMINISTRATOR ensures high standard level of efficiency for all IT equipment.
▪ Budget Management for all infrastructure
▪ Manage and Implement all IT Project
▪ Manage, update and maintain: Active Directory, MS Exchange, Networking Infrastructure
▪ Analyse and Optimize Network Traffic
▪ Manage, update and maintain all mobile Platform: IPad, iPhone
▪ Manage all License, all IT Contract
▪ Drafting of IT procedures
▪ Help Desk user
▪ Training Users
▪ Lead and Team Building
▪ Rebuild Network infrastructure in Italy site

Business or sector Engineer Industry

2007-02 to 2014-02   **Technical Services Consultant**
DuPont Pioneer http://www.dupont.com (GADESCO PIEVE DELMONA – CR)

- IT System Administrator for Southern Europe Business Unit: Italy, Turkey, Greece and Egypt. , Factories, Sales Offices and Research, Sales Rep, Warehouses.
- Expanding Sales Office: Coordinate, Planning and Implement New Network Infrastructure.
- Rebuilding Server Room: Design, Implement new server room and network infrastructure.
- Expanding Production Plant: Manage the project for expand a Production Plant from IT
- Stand Point.
- Wireless Bridge between two distant site 1 km
- Implement New Research Station in Southern Europe: Project, Manage Budget, Network,
- Install a new Hardware coordinate the project with Lugano Datacenter.
- Supervision , Upgraded Telecom Data Line
- Coordinate and Implement a Virtualization Process on Vmware Platform.
- Ups Vm configuration.
- Powershell Scripting.
- Sales Network:150 users, Local Italy User 100 users, abroad 200 users
- SAP / R3 Account Management
- Deploy a new CRM Software on the Warehouse
- Software Development: Vb.net Software for billing Management coming from Sap / R3
- direct to sharepoint.
- Implement Surveillance System.
- Technical Support with mobile devices: Blackberry , Iphone, Android, Win Mobile
- Develop Software to manage "Complaints"
- Coordinate and Implement IT Project in collaboration with US Colleagues

Business or sector Food Industry

2005-01 to 2007-01	**System Administrator Junior**

Filodiarianna.it (SAN SECONDO PARMENSE – PR)

- User Help Desk
- Manage Dataline and ensurer a business continuity
- Computer Installation
- Asset Administration
- Active Directory Administrator
- Manage and fix printer problem
- Fix issue on CRM

Business or sector Food Industry

2004-01 to 2005-01	**Computer Technician Installer and Repairer**

Bernardi Eugenio www.bernardieugenio.com (SISSA-TRECASALI – PR)

- Maintain internet and upgrade internet website
- Install and repaired video games board
- Computer Installation
- Asset Administration
- Backup Data

Business or sector Videogames

2004-01 to 2005-01	**Computer Technician Installer and Repairer**

Bernardi Eugenio www.bernardieugenio.com (SISSA-TRECASALI – PR)

▪ Maintain internet and upgrade internet website
▪ Install and repaired video games board
▪ Computer Installation
▪ Asset Administration
▪ Backup Data

Business or sector Videogames

EDUCATION AND TRAINING

2005-2010   **Bachelor's Degree in Political Science**

University of di Parma

▪ Business, Economics, Market and European Institutions
▪ Thesis: Reporting and Corporate Social Responsibility: "Some Criti¬cal Reflections and Analysis of Case Study Eni Spa"
▪ Achieved working full-time
▪ Vote 90/110

1997-2001   **Computer Expert Technician State Industry**

High School

▪ Specialization: Computers, Electronics, Systems Thesis: Reporting and Corporate Social
▪ Vote 80/100

2007   **Managing and Maintaining Active Directory Windows Server 2008 R2**

Training

2008   **Planning, Implementing and Maintaining "Microsoft Exchange Server 2007"**

Training

2010   **Develop and Optimize Active Directory and Exchange with PowerShell**

Training

2011   **Analysis of the various protocol at various levels ISO / OSI**

Training

2015   **I.T.I.L. v3**

Training

2017   **SCRUM**

Certification

2010   **Industrial experts and industrial expert and graduates of Parma n. 1043**

Specialization

PERSONAL SKILLS

[Remove any headings left empty.]

Mother tongue(s)	Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	Professional	Professional	Professional	Professional	Professional

Communication skills	▪ good communication skills gained through my experience as IT MANAGER

Organisational / managerial skills	▪ leadership (currently responsible for a team of 5 people) ▪ Manage Project using ITIL and SCRUM methodology.

Job-related skills

Server

- Microsoft Windows Server 2003, 2008,2012
- Microsoft Active Directory 2003,2008
- Microsoft Sql Server 2005, 2008,2012
- Microsoft Exchange Server 2003, 2007, 2010,2013
- Sap / BW User Admistration (role, transaction)
- Backup Veritas Symantec, NAVISION
- Backup Avamar
- Acronis Server / Workstation
- WmWare Server Infrastructure (deploy and maintaining)
- Implement and Manage Linux Machine for UPS System
- LYNC 2010, Cisco Web-Ex, GoToMeeting, Adobe-Connect
- Skype for business
- Polycom Infrastructure (CMD, RMX, all devices)
- Cisco CUCM
- Audia / Nexia Server
- Creston Server / Digital Signage)
- Group Policy

Client

Windows 3.0, 3.1
Dos 5.0
Windows 95,98,98se,98Me,2000 nt,
Xp,Vista,7,8,10, Iot
Mac Osx Tiger, Leopard, Snow Leopard, Maverick
Ubuntu, Debian

Software Development:

Microsoft Access with Vba for Application
Microsoft Visual Studio 2005 (dtsx package)
Microsoft Visual Studio 2008 (Vb,'Vb.net)
Microsoft Visual Studio 2010
Microsoft Visual Studio 2012 ,2015 RC
C++ for programming MicroController (AtMega 328)
Microsoft Windows Powershell for Manage Active
Directory / Exchange infrastructure, Sql Server and Lync
Infrastrutture
HTML 5 + JAVA + CSS3 , PYTHON
C#, HTML, WINDOWS IoT, Universal APP

Web Administration

Sharepoint Administratation
Dot Net Nuke Administration
Jimdo, WordPress, Joomla, Drupal

Networking

Router configuration and administration
Survellaince System configuration and administration
Switch configuration and administration
Develop Server Room
Cisco Wlc Controller, ACS
TMGPROXY
Juniper

Mobile Devices

BlackBerry,Iphone/ Ipad,Windows Phone, Android, Windows Iot, Microsoft Surface Hub configuration
and Administration

Pbx

PBX Oxo / Oxe Alcatel, VOIP Phone, SIP Phone, CUCM, ACS configuration and administration

Multifunction

Multifunction Canon, Konica Minolta, Hp, Dell, XEROX configuration and administration

Production Plant environment:

Configuration ,' Administration of laboratory instru¬ments: : Balance, Nir, Zebra Printer, Datamax
Printer, Accufast Printer, Optical Sorting

Driving licence   A-B